

Terms and Conditions

1. Introduction

These Terms and Conditions govern your use of the services and website provided by Real Purpose Ltd ("we," "us," "our"). By accessing or using our website, services, or programmes, you agree to comply with these terms. If you do not agree to these terms, please do not use our website or services.

Real Purpose Ltd is a not-for-profit social enterprise, registered in the UK with company number 15110169. Our office is located at Real Purpose, LU Inc - LUSEP, Holywell Building, Holywell Way, Loughborough, Leicestershire LE11 3UZ.

2. Use of Our Website and Services

- You agree to use our website and services only for lawful purposes and in accordance with these Terms and Conditions.
- You may not use our website or services to engage in any unlawful or harmful activities, including but not limited to spamming, harassment, or fraud.
- We reserve the right to suspend or terminate access to our services at any time if you violate these terms.

3. Intellectual Property

- All content on our website, including but not limited to text, graphics, logos, and images, is the property of Real Purpose Ltd and is protected by UK copyright and intellectual property laws.
- You may not reproduce, modify, or distribute any content from our website without our prior written permission.

4. Privacy and Data Protection

- We are committed to protecting your privacy. Our collection, use, and protection of your personal data are governed by our Privacy Policy.
- By using our services, you consent to the collection and use of your data as described in the Privacy Policy.

5. Payments and Billing (if applicable)

- If you make a payment for any services, products, or donations, you agree to provide accurate billing information.
- We reserve the right to change our prices at any time, but any changes will not affect payments already made.



6. Liability

- Real Purpose Ltd is not liable for any loss or damage resulting from your use of our website or services, including indirect or consequential damages.
- We will not be responsible for any content posted by third parties on our website or any linked sites.
- Our liability is limited to the maximum extent permitted by law.

7. Termination

- We reserve the right to terminate or suspend your access to our services if you breach these Terms and Conditions.
- You may terminate your account by notifying us in writing.

8. Changes to These Terms

- We may update these Terms and Conditions from time to time. Any changes will be posted on this page with an updated revision date.
- It is your responsibility to review these terms periodically to stay informed of any updates.

9. Governing Law

- These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales.
- Any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts of England and Wales.

10. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

Real Purpose Ltd Email: info@realpurpose.uk

Phone: 0800 688 9938

11. Monitoring and Review

This policy will be reviewed annually or in response to significant changes in operations.

12. Approval and Version Control

Author: Peter Smith | Creation date: January 2024 version 1

Last reviewed: January 2025 version 2



Review date: January 2026